

How to Request Sign Language at Work

A Quick Guide for Deaf Employees in Canada



What is VRI On-Demand?

Instant access to a sign language interpreter—no scheduling required.

With Video Remote Interpreting (VRI) On-Demand, you can connect with a qualified ASL or LSQ interpreter whenever you need to. Whether it's a quick check-in or a question for your colleague, communication access is just a tap away.

How you can use VRI On-Demand

These day-to-day interactions help you express yourself, build relationships, and connect with your team. Access all of it with VRI On-Demand.

Assign's VRI On-Demand supports both American Sign Language (ASL) and Langue des signes québécoise (LSQ).

Communication matters!



1. Request tools that match your communication style



2. Ask for sign language interpretation



3. Participate in all conversations

You have rights

Under the Accessible Canada Act and the Canadian Human Rights Act, your employer must remove barriers and provide accommodations—unless doing so causes undue hardship.

ASL, LSQ, and Indigenous sign languages are officially recognized as the primary languages of Deaf people in Canada.

Provincial laws like Ontario's AODA and BC's Accessibility Act reinforce these rights—and recommend accessible digital communication under WCAG guidelines.

VRI On-Demand is perfect for:

Professional Aspects

- Quick check-ins or impromptu chats
- One-on-one discussions with your manager
- Last-minute team huddles
- Walk-ins or customer service interactions
- Clarifying a task or asking follow-up questions

Social Aspects

- Catching up with a work friend
- Chatting before a shift or during breaks
- Sharing a story or joke in the lunchroom

Need support to get started?
We're here to help
Visit assign.ca